



RAM PRODUCTS, INC.

182 Ridge Road Suite D Dayton, NJ 08810

CUSTOMER SERVICE REQUEST

DATE _____

INSTRUCTIONS:

- 1) Fill out this Customer Service Request form to be included with your unit.
- 2) Ensure that your item for repair/return is properly labeled, packed, protected and insured.
We suggested you get a tracking number for your shipment.
- 3) Send to the address above..
- 4) We will contact you about the status of your repair or return, usually within 72 hours of receipt.

NAME _____ CONTACT _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

BEST WAY TO CONTACT YOU:

PHONE# _____ CELLPHONE# _____

FAX# _____ EMAIL _____

ITEM: _____ REQUEST FOR WARRANTY YES _____ NO _____

BILL THROUGH DISTRIBUTOR NAME _____ BILL CHARGES DIRECTLY _____

PROBLEM _____

1. - Have you been satisfied with your purchase of a Ram Product?
1 - Very satisfied ____ 2 - Satisfied / Acceptable to comparable models ____ 3 - Not Satisfied ____

2. - Would you recommend this product to colleagues: YES____ MAYBE____ NO____

3. - We appreciate your comments and read all notes if you have any suggestions for us to serve you better!

RAM PRODUCTS INTERNAL NOTES: JOB ID# _____ MODEL# _____ DATE: _____

PREVENTIVE ACTION NEEDED: Y/N