



RAM PRODUCTS, INC.®

182 Ridge Road, Suite D, Dayton, N.J 08810

✉ ramprodinc@ramprodinc.com ☎ Phone: 732.651.5500



INSTRUCTIONS FOR SENDING REPAIRS:

1. Please include a copy of the Customer Service Form with your repair. We cannot proceed if we don't have your instructions.
2. Properly pack, label and insure your items. RAM is not responsible for lost packages. We strongly suggest to get a tracking number.
3. When sending in Complete Sets for Repair please disconnect all of the components for safer transit.
4. If sending a Handpiece for Repair, please include the Chuck/Collet along with the handpiece in order to test properly. Otherwise, you will need to purchase a Chuck/Collet.
5. If requesting Warranty, please be sure to include a copy of your invoice and/or proof of purchase.

RP 025, 7/2022

FROM:

TO:

RAM PRODUCTS, INC.
182 RIDGE ROAD, SUITE D
DAYTON, NJ 08810



RAM PRODUCTS, INC.®

182 Ridge Road, Suite D, Dayton, N.J 08810

ramprodinc@ramprodinc.com Phone: 732.651.5500

CUSTOMER SERVICE FORM

NAME _____ DATE _____

BUSINESS NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

E-MAIL _____

PHONE # _____ MOBILE # _____

Please describe in detail the problem(s) you are experiencing.

HANDPIECE SERIAL #	CONTROLLER SERIAL #	MODEL NAME	PROBLEM

1. Have you been satisfied with your purchase of a RAM Product?

1 Very satisfied _____ 2 Satisfied / Acceptable to comparable models _____ 3 Not Satisfied _____

2. Would you recommend this product to colleagues: YES _____ MAYBE _____ NO _____

3. We appreciate your comments and read all notes if you have any suggestions.

