

# **RAM PRODUCTS, INC.**

182 Ridge Road, Suite D, Dayton, NJ 08810

 732-651-5500  ramprodinc@ramprodinc.com

## CUSTOMER SERVICE REQUEST

DATE \_\_\_\_\_

*Fill out the Customer Service Request form and include with your repair. The repair should be sent to the address above with the Customer Service Request Form included. If requesting warranty, please be sure to include a copy of your invoice.*

### INSTRUCTIONS:

1. Ensure that your item(s) for repair/return is packed and protected, properly labeled and insured. We are not responsible for lost packages. We suggest you get a tracking number for your shipment and also insure your package.
2. We will contact you upon evaluation.
3. Please be sure to note any specific issues with your repair.

NAME \_\_\_\_\_

BUSINESS NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

EMAIL \_\_\_\_\_

PHONE # \_\_\_\_\_ MOBILE # \_\_\_\_\_

ITEM	MODEL NAME	SERIAL#	PROBLEM
1			
2			
3			
4			

1. - Have you been satisfied with your purchase of a Ram Product?

1 - Very satisfied \_\_\_\_ 2 - Satisfied / Acceptable to comparable models \_\_\_\_ 3 - Not Satisfied \_\_\_\_

2. - Would you recommend this product to colleagues: YES \_\_\_\_ MAYBE \_\_\_\_ NO \_\_\_\_

3. - We appreciate your comments and read all notes if you have any suggestions for us to serve you better!

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