

WARRANTY PERIOD

Warranty is valid within the United States only.

ELECTRICAL EQUIPMENT - These products are under warranty for a period of ONE YEAR from the date of original installation by the purchaser.

HANDPIECES - These products are under warranty for a period of **SIX MONTHS** from the date of original installation by the purchaser.
IT DOES NOT COVER MISUSE, NORMAL BEARING, OR CARBON BRUSH WEAR.

IN HOUSE OR FACTORY REPAIR - Repairs made under warranty will be honored until the completion of the original product warranty period.
SHIPPING AND HANDLING CHARGES ARE NOT COVERED WITHIN THE WARRANTY.

PRODUCT WARRANTY

All returned items shall be free from defects/alterations in material, workmanship and original product design.

- The product shall have been used under the conditions for which it has been intended, and in a manner for which it has been designed.
- The product shall have been operated in a manner for which it was intended and in the proper environmental conditions.
- The customer must maintain the product as specified within the individual product instruction booklet.

Electrical and mechanical equipments and accessories which are mishandled, used incorrectly, and/or used for a purpose other than that for which they were designed and intended, will void the product warranty.

WARRANTY CLAIMS

Should your product require service attention within the warranty period, we will elect to make the necessary repair or replacement at no charge and providing the product is delivered prepaid to the proper address. However it is recommended that returns be adequately insured against carrier loss or damage.

All claims should describe the specific problem for accurate analysis and evaluation, the return date of the warranty card along with the supply house and/or dealer name.

No product replacement is permitted without prior authorization.

PRODUCT: _____

SERIAL NO.: _____

PURCHASE FROM: _____

PURCHASE DATE: _____

INSTALLATION DATE: _____

WARRANTY REGISTRATION

REGISTER ONLINE at **www.ramprodinc.com/warranty**

In order to validate your warranty, this card must be filled out completely and mailed within 10 days of purchase/installation.

PLEASE PRINT OR TYPE

NAME: _____

ADDRESS.: _____

CITY: _____

STATE: _____ ZIP CODE: _____

PRODUCT: _____

CITY: _____

SERIAL NO(S).: _____

PURCHASE DATE: _____

INSTALLATION DATE: _____

DEALER OR SUPPLY HOUSE NAME AND ADDRESS:

COMPLETE THIS CARD, DETACH AND MAIL IMMEDIATELY
UPON PRODUCT INSTALLATION

The short survey below is designed to improve the service and quality of product supplied to our customers. Please take a few minutes to complete the survey.

Did the item arrive in a satisfactory condition? **YES** or **NO**?
If NO please explain:

Did the instruction manual provide all details clearly for proper installation and operation? **YES** or **NO**?
If NO please explain:

What factor(s) were involved in your decision to purchase this product:

- ☐ Advertisement
☐ Distributor Recommendation
☐ Previous Purchase of a Ram Product
☐ Recommendation by Colleague

Any feedback, comments or suggestions:

Thank you for your feedback.

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 **RAM PRODUCTS, INC.**®
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 1-732-651-5500

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 1-732-651-6688

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FROM:

PLACE
STAMP
HERE



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